

I have WP Rocket installed

HandL UTM Grabber works well with cache enabled websites. In most of the cases, you do not need to the following adjustments. Because our plugin leverages tracking client-side. However, if you feel that the tracking is not working, please do the following steps.

Before whitelisting the following COOKIES, please make sure to remove UTM query strings from our ignore list. And then continue with the following. You can do this by installing and activating the following [small plugin](#).

If you have WP Rocket installed, you need to go to "Advanced Rules" and put the following entries under "Never Cache Cookies" section.

DASHBOARD Get help, account info	
CACHE Basic cache options	
FILE OPTIMIZATION Optimize CSS & JS	
MEDIA LazyLoad, emojis, embeds, WebP	
PRELOAD Generate cache files, preload fonts	
ADVANCED RULES Fine-tune cache rules	
DATABASE Optimize, reduce bloat	
CDN Integrate your CDN	
HEARTBEAT Control WordPress Heartbeat API	
ADD-ONS Add more features	
IMAGE OPTIMIZATION Compress your images	
TOOLS Import, Export, Rollback	
TUTORIALS Getting started and how to videos	

Never Cache URL(s)

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Sensitive pages like custom login/logout URLs should be excluded from cache.

Specify URLs of pages or posts that should never be cached (one per line)

The domain part of the URL will be stripped automatically.
Use (.) wildcards to address multiple URLs under a given path.

Never Cache Cookies

Specify the IDs of cookies that, when set in the visitor's browser, should prevent a page from getting cached (one per line)

Never Cache User Agent(s)

Specify user agent strings that should never see cached pages (one per line)

Use (.) wildcards to detect parts of UA strings.

Always Purge URL(s)

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```
utm_campaign
utm_source
utm_term
utm_medium
utm_content
gclid
first_utm_campaign
first_utm_source
first_utm_term
first_utm_medium
first_utm_content
handl_original_ref
handl_landing_page
handl_ip
```

```
handl_ref  
handl_url  
organic_source  
gaclientid
```

After this is implemented, make sure you start with a clean cache (incognito preferred) or hard refresh your browser and test again. It should work.

Still having problems? Let us know, clicking the chat bubble at the bottom right of the page.

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